

# Behavioral Healthcare Quality, Data Analysis & PIPs

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# AGENDA

Item	Title	Duration	Format
1	Opening Remarks	10 mins	
2	Quality in Behavioral Health Managed Care	60 min	Lecture + Q&A
3	Data Analysis & Root Cause	15 min	Workbook Exercise
4	Lunch	30 mins	
5	SMART Goal Development	15 min	Individual & Workbook Exercise
6	PIP Design & Intervention Planning	15 min	Workbook Exercises
7	Statistical Analysis	45 min	Lecture and Q&A
8	Break	10 mins	
9	PIP Write-Up & Reporting	45 min	Lecture and Q&A + Guided Example
10	Break	5 mins	
11	PIP evaluation	60 min	Lecture, Tool demo and Q&A
12	Break	10 mins	
13	Training Test	30 mins	Written
Total Duration:	Mixed	~6 hours core	Mixed