

Systems of Care 101

**May 13, 2014 with Crystal Palmer, Adam Jenovia, Brittney Horton, Kim Hunt,
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Evaluation Summary Report

Demographics

- Participant's average years working in this position is: 18
- Professional Occupation:
 - Parent: 0.0% (*n*=0)
 - Social Worker: 100.0% (*n*=8)
 - Nurse: 0.0% (*n*=0)
 - Counselor: 0.0% (*n*=0)
 - Psychologist: 0.0% (*n*=0)
 - Peer Support Specialist: 0.0% (*n*=0)
 - Administration: 0.0% (*n*=0)
 - Other: 0.0% (*n*=0)

Presentation Assessment

Table 1 - Presenter Evaluation

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The presenter demonstrated mastery of the subject matter. (<i>n</i> =8)	25.0%	75.0%	0.0%	0.0%	0.0%
2. The learning goals and objectives were clearly stated. (<i>n</i> =8)	37.5%	50.0%	12.5%	0.0%	0.0%
3. The presentation was well organized. (<i>n</i> =8)	25.0%	50.0%	25.0%	0.0%	0.0%
4. The visual aids were useful. (<i>n</i> =8)	37.5%	62.5%	0.0%	0.0%	0.0%
5. The quality of the handouts and materials were helpful. (<i>n</i> =8)	25.0%	62.5%	12.5%	0.0%	0.0%
6. The learning goals and objectives were met. (<i>n</i> =8)	12.5%	87.5%	0.0%	0.0%	0.0%
7. The presenter(s) were responsive to the participants' questions and comments. (<i>n</i> =8)	62.5%	37.5%	0.0%	0.0%	0.0%
8. The information presented was relevant to my work. (<i>n</i> =8)	37.5%	62.5%	0.0%	0.0%	0.0%

Narrative

The following responses are from a variety of participants; administrators, community members, consumers, family members, peer support specialists and professionals.

Overall, the presenters received positive feedback from participants. Participants indicated that the most helpful part of the training was: presentation from Black Family Development; Youth Voices; DD services and LGBTQ supports; background on SOC; American Indian Health & Family Services; Multi-System Youth.

Information cited as being the least helpful included: information on the DD population; children with development disabilities was good information but would have been nice to have handouts with it; some presentations were more organized than others.

Participants indicated they will use the information provided to: share information with peers; assist in the care of the consumers I service; knowledge and skill development will be used in motivational counseling; utilize the tools given with my clients; include how referrals are made into the programs/services for service workers.